

Dear NanoDrop 1000 owner,

Thank you for being a loyal user of the Thermo Scientific™ NanoDrop™ 1000 spectrophotometer (ND-1000), the original UV-Vis microvolume spectrophotometer launched in 2001. It has been an exciting 15 years since the introduction of ND-1000, and Thermo Scientific has continued to support it even after it was discontinued in 2009 when they launched the Thermo Scientific™ NanoDrop™ 2000 and 2000c spectrophotometers.



Because you are a valued customer, we would like to keep you updated with information that may affect you regarding the lifecycle of your ND-1000. The ND-1000 has become increasingly costly to repair due to the fact that suppliers no longer manufacture key replacement parts necessary to service your instrument. **Beginning December 31<sup>st</sup> 2016**, the ND-1000 will become obsolete, which means that Thermo Fisher Scientific will offer limited support (no software updates, only commercially-viable service, and reduced availability of replacement parts). Consequently, the ND-1000 will officially retire and there will be no more factory support, no replacement parts or service available after **December 31<sup>st</sup> 2017**.

#### ND-1000 Replacement Option

We now offer the Thermo Scientific™ NanoDrop™ One microvolume spectrophotometer, the newest member of the NanoDrop family. This instrument offers all the features that you love about your ND-1000 plus new features designed to improve laboratory workflows. The NanoDrop One instrument delivers more information about sample quality in order to ensure success in downstream applications.



- [Learn about NanoDrop One](#)
- [Compare NanoDrop One to NanoDrop 1000](#)
- [Free Trial Program – Try a NanoDrop One](#)

#### Loyalty Rewards Offer

In appreciation of your dedication to science and loyalty to NanoDrop products, we would like to offer you a special 25% discount on a new NanoDrop One instrument. Simply provide the serial number of your ND-1000 with your purchase order. Valid until December 31<sup>st</sup> 2017.

Please contact us if you need more information on the NanoDrop One spectrophotometer or on the ND-1000 lifecycle transition.

With Best Regards,

Kristin Lundemo

*Product Specialist*

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